

EXHIBIT A

I am submitting the 3 documents that I received and I called in regarding each one
I called every month regarding my telephone bill.

Look at the Dates on these bills

Look at the Back of each of these bills and they have unlimited call plan
(Different calling Plans)

October 23, 2006

November 7, 2006

December 29, 2006

Now look at the Dates on the Documents that Mr. Huttenhower submitted

Mar-Apr 24 2006

May 8, 2006

June 19, 2006

Please pay attention to these documents that they submitted
And Look at the Documents that I submitted.

Notice my telephone numbers how it is typed in on the documents that Mr. Huttenhower
submitted.

Notice how telephone numbers is typed in on my documents that I submitted.

I know that he is going to try as always justify every thing but it is impossible
I have many more. That was sent from AT&T.

I will tell you what they did and where they made their mistake when they submitted
These document's they alleges they sent me and I never received them because they
Never mailed them out. All the other documents that they mailed out and I received
.looks just a like

It is so obvious; this is what they are accustomed to doing.

I have 3 other documents that I received January 19, 2007

March 19, 2007

June 1, 2007

All of them have my call pack unlimited on them June 1, 2007

I do not have one telephone bill that has the accurate charge on it.

I do not have one bill that has the same amount on it, every last one of my bills are
inconsistent and I can submit many more. I f a customer order's unlimited call pack or
complete choice that b ill should be the same every month.

I think maybe we need to do an audit on AT&T because this is a total rip off
I would like to be compensated for all of the monies that I have been giving AT&T.
even the bill that they have on me now. I have been through enough aggravations
and inconvenient. I am not the only one that they have tried to get monies out of, I know
many customers that they have the same complaint but they just didn't feel like going
through what I just went through all this back and forth so they just left the company
and got a new carrier and let them rip them off.

Thank You,

Margaret Daniel



October 21, 1966

Margaret Daniel
8812 S. Burling Ave. Apt. E
Chicago, IL 60617-3425

1. *Chlorophyll a* (Chl a) 2. *Chlorophyll b* (Chl b) 3. *Chlorophyll c* (Chl c) 4. *Chlorophyll d* (Chl d) 5. *Chlorophyll e* (Chl e) 6. *Chlorophyll f* (Chl f) 7. *Chlorophyll g* (Chl g) 8. *Chlorophyll h* (Chl h) 9. *Chlorophyll i* (Chl i) 10. *Chlorophyll j* (Chl j) 11. *Chlorophyll k* (Chl k) 12. *Chlorophyll l* (Chl l) 13. *Chlorophyll m* (Chl m) 14. *Chlorophyll n* (Chl n) 15. *Chlorophyll o* (Chl o) 16. *Chlorophyll p* (Chl p) 17. *Chlorophyll q* (Chl q) 18. *Chlorophyll r* (Chl r) 19. *Chlorophyll s* (Chl s) 20. *Chlorophyll t* (Chl t) 21. *Chlorophyll u* (Chl u) 22. *Chlorophyll v* (Chl v) 23. *Chlorophyll w* (Chl w) 24. *Chlorophyll x* (Chl x) 25. *Chlorophyll y* (Chl y) 26. *Chlorophyll z* (Chl z) 27. *Chlorophyll aa* (Chl aa) 28. *Chlorophyll ab* (Chl ab) 29. *Chlorophyll ac* (Chl ac) 30. *Chlorophyll ad* (Chl ad) 31. *Chlorophyll ae* (Chl ae) 32. *Chlorophyll af* (Chl af) 33. *Chlorophyll ag* (Chl ag) 34. *Chlorophyll ah* (Chl ah) 35. *Chlorophyll ai* (Chl ai) 36. *Chlorophyll aj* (Chl aj) 37. *Chlorophyll ak* (Chl ak) 38. *Chlorophyll al* (Chl al) 39. *Chlorophyll am* (Chl am) 40. *Chlorophyll an* (Chl an) 41. *Chlorophyll ao* (Chl ao) 42. *Chlorophyll ap* (Chl ap) 43. *Chlorophyll aq* (Chl aq) 44. *Chlorophyll ar* (Chl ar) 45. *Chlorophyll as* (Chl as) 46. *Chlorophyll at* (Chl at) 47. *Chlorophyll au* (Chl au) 48. *Chlorophyll av* (Chl av) 49. *Chlorophyll aw* (Chl aw) 50. *Chlorophyll ax* (Chl ax) 51. *Chlorophyll ay* (Chl ay) 52. *Chlorophyll az* (Chl az) 53. *Chlorophyll aza* (Chl aza) 54. *Chlorophyll abz* (Chl abz) 55. *Chlorophyll aca* (Chl aca) 56. *Chlorophyll acb* (Chl acb) 57. *Chlorophyll acc* (Chl acc) 58. *Chlorophyll acd* (Chl acd) 59. *Chlorophyll ace* (Chl ace) 60. *Chlorophyll acf* (Chl acf) 61. *Chlorophyll acg* (Chl acg) 62. *Chlorophyll ach* (Chl ach) 63. *Chlorophyll aci* (Chl aci) 64. *Chlorophyll acj* (Chl acj) 65. *Chlorophyll ack* (Chl ack) 66. *Chlorophyll acl* (Chl acl) 67. *Chlorophyll acm* (Chl acm) 68. 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ORDER CONFIRMATION: C027516716
BILLING TELEPHONE #: (773) 374-7945

Thanks for signing up for
ALL DISTANCE service

Enjoy your UNLIMITED Nationwide
Long Distance, plus Local Service,
Voice Mail, Callers ID and more.

Our Customer:

Service Summary for: 773 374-7945 334

Thank you for choosing AF&T. As our valued customer, your satisfaction is our top priority. We know you have a choice in telecommunications providers, and we appreciate your business.

This letter confirms your recent ALL DISTANCE® service order. With ALL DISTANCE® service, you'll enjoy **UNLIMITED** local and domestic direct-dialed long distance service, so you can talk to whom you want, anytime, anywhere in the nation. Best of all, you will now receive a discount over what these items would cost if purchased separately.

For \$49.95¹ per month (plus applicable taxes and service fees), your ALL DISTANCE[®] service includes:

- Basic local residence phone line
- Long distance service provided by AT&T Long Distance²
- Voice messaging service³
- LINE-BACKER[®] wire maintenance plan
- Message Waiting Indicator
- Caller ID with Name Display
- Your choice of two additional calling features from the following list:
Automatic Callback, Call Forwarding, Call Screening, Call Waiting, Distinctive Ring, Privacy Manager[®], Repeat Dialing, Speed Calling[®], Talking Call Waiting and Three-Way Calling

ALL DISTANCE® service applies to direct-dialed calls only and excludes calls such as operator-assisted or calling card calls⁴. The ALL DISTANCE® service discounted rate applies only to the combined services listed above. If you request to remove or change a component of the service other than changing your selectable calling features, you will no longer be eligible for the discounted rate and the remaining components of the service (including long distance or calling features) will revert to their non-discounted rates.

VOICE MESSAGING SERVICE

VOICE MESSAGING SERVICE
You will find voice mail instructions in the enclosed feature guide. If you have any questions about your voice mail service, call AT&T Messaging at 1-800-223-9960. Please note that the price listed above assumes Voice Mail Plus selected as voice messaging service. If AT&T Unified Messaging™ is selected, the ALL DISTANCE* monthly service rate will increase by \$3.00.

ADDITIONAL LONG DISTANCE SERVICES

If you ordered additional AT&T Long Distance services when ordering the ALL DISTANCE® service, such as an international calling plan, these services will be confirmed in a separate letter. If you have questions regarding your long distance services, please call AT&T Long Distance at 1-888-617-2253. You may also refer to the AT&T Long Distance Terms and Conditions brochure included with this letter.

CALLING CARDS

Although calling card charges are not included in the ALL DISTANCE® service discounted rate, you may continue to use your existing AT&T Long Distance Calling Card™ for local and long distance calling when you're away from home. Calling card charges will appear on your telephone bill². If you are new to AT&T Long Distance, your calling cards will be forwarded to you in a separate letter.

UNDERSTANDING YOUR BILL

Another advantage of your ALL DISTANCE® service is the convenience of having all of your local and long distance charges on a single monthly bill. Please note that your first ALL DISTANCE® bill may be higher than the regular monthly rate due to installation charges, taxes, surcharges and partial monthly charges from connection date to billing date. Please visit www.sbc.com/alldistancebilling for additional billing details.

If you have questions about your order or would like to learn more about the full range of local, long distance, Internet, satellite TV and wireless access services offered by the AT&T family of companies, just call 1-800-294-6975. You can also visit sbc.com/alldistance for additional information.

Thanks again for choosing ALL DISTANCE® service. Enjoy your savings – and the freedom to talk as long as you want!

Sincerely,

AT&T Consumer Marketing

*AT&T local service provided by AT&T Illinois

ALL DISTANCE® services Special Terms and Conditions

1 Price assumes Voice Mail Plus selected as voice messaging service. When enhanced voice messaging products are selected (such as AT&T Unified Messaging™ or Call in One), the ALL DISTANCE® monthly service rate may be higher. Services may be purchased separately at tariff rates (when applicable), which may be higher. The ALL DISTANCE® service discounted rate includes flat-rate residential service and applies to a specific combination of local and long distance services. Any change to the combination of individual services comprising your ALL DISTANCE® service may affect your discounted rates. Access line and certain services including Voice Mail provided by your AT&T local telephone company. Voice mail is subject to written terms and conditions. Display equipment required for Caller ID with Name and Privacy Manager; some call information may be blocked or unavailable. LINE-BACKER® is an optional service plan that covers trouble isolation and repairs to jacks and standard inside wiring, provided they were functional when the service was ordered. LINE-BACKER® coverage is subject to written terms and conditions; limitations and restrictions apply. Prices vary based on additional options, promotions, and class of service. Basic service rates are higher in extended area service exchanges. Calling card calls, taxes, fees, subscriber line, universal service, local calling plus calls and installation charges extra. Availability and other restrictions apply. Rates and conditions are subject to change.

2 Unlimited nationwide long distance provided via the AT&T Unlimited Nationwide Calling™ plan from AT&T Long Distance. Unlimited long distance is for residential, direct-dialed domestic calls (including the U.S. territories of Puerto Rico, U.S. Virgin Islands, Guam and the Northern Marianas; American Samoa and Palau are rated as international calls) only and may not be used for business purposes (including telemarketing or autodialing). This plan cannot be used for local toll or long distance access to the Internet. **CUSTOMERS WHO REMOVE A REQUIRED COMPONENT OF THE PLAN OR MISUSE THIS PLAN will be automatically moved to the AT&T ONE RATE® Nationwide 10¢ price plan with a rate of 10 cents per minute and a recurring charge of \$2.00 per month.** To continue receiving benefits of both unlimited local toll and unlimited long distance calling under this plan, you must subscribe to AT&T Long Distance as your provider for both local toll and long distance services. If you choose another carrier to provide your local toll service, you will not receive unlimited local toll calling from AT&T Long Distance. **Calling card calls are not included with this plan and are subject to service charge fees. Calling card calls are billed in one-minute increments at current domestic rates. Partial minutes are rounded up to the next full minute and are charged as full minutes.** International Mobile Termination Charge is an additional per minute rate that is applied to all international calls (direct dial calls from your home or business and calling card calls) originating in the United States and terminating in certain countries to wireless communications devices. Many telecommunications companies outside the United States impose substantial fees to complete these telephone calls. In order to recover these fees, a mobile termination charge will be applied. The charge amount varies by country. Please call 1-800-527-7155 for specific rates. Charges will appear on your telephone bill.

3 Voice Mail Plus provided by your local telephone company. If you have questions about Voice Mail Plus, call 1-800-223-9960. AT&T Unified Messaging™ and Call in One provided by AT&T Messaging. Questions regarding any of these enhanced voice mail products, call 1-888-300-6500.



Thanks for choosing AT&T.

November 7, 2006

Margaret Daniel
8812 S Burley Ave. Apt. E
Chicago, IL 60617-3425

ORDER CONFIRMATION: C010560735
BILLING TELEPHONE #: (773) 374-7946



Dear Margaret Daniel:

Thanks for choosing the new AT&T — the culmination of AT&T's passion to invent and SBC's drive to deliver. You've made a great selection with **Personal ChoiceSM Plus** — one of our most popular packages that gives you the freedom to manage the way you make and receive calls.

Flexibility for Less

With **Personal Choice Plus**, you'll enjoy unlimited local calling with all of the following features while paying less than you would have if you ordered them individually:

- A local residence line including:
 - LINE-BACKER[®] Wire Maintenance Plan
 - Caller ID with Name
 - Your choice of two of the following calling features: Three-Way Calling, Call Forwarding, Automatic Call Back, Call Screening, Call Waiting, Privacy Manager[®], Distinctive Ring, Talking Call Waiting, Repeat Dialing or Speed Calling 8. You can change your custom calling features for no additional charge by calling 1-800-ATT-2020 at any time.
- Voice Mail Plus[†]

Personal Choice Plus includes the LINE-BACKER[®] protection plan that covers repairs to jacks and inside wiring. The protection plan is a required component of this offer even if you rent, own a condominium, live in a nursing home, military or cooperative housing, or otherwise are not responsible for fixing inside wiring. LINE-BACKER[®] is subject to written terms and conditions; other restrictions may apply.

Please be advised that if you change a component of this package, all remaining services will revert to their non-discounted rates.

Getting Started

Information on how to operate your custom calling features can be found at sbc.com/tours, or by calling toll free 1-800-ATT-2020. To learn more about Voice Mail Plus[†], check out the enclosed Feature Guide. Your order confirmation is provided on the back of this letter. Please take a moment to verify this information.

With AT&T, you're backed by the nation's largest telecommunications company that will set the standard for a new era of integrated communications and entertainment services. If you have questions about your order or want to find out more about other AT&T products and services, visit us on the Web at att.com or call 1-800-ATT-2020.

Sincerely,

AT&T Consumer Marketing

*AT&T local service provided by AT&T Illinois.

[†]If you upgraded to AT&T Unified MessagingSM, your User Guide will be mailed to you separately, or you may access it online at www.sbcuc.net.

Non-payment or partial payment of your bill may result in the removal of unregulated services that are included in a package. If your payment is sufficient to cover them, the regulated local services of the package will remain on the account and be billed at their tariffed rates.

• INFORMATION ONLY •
This is not a bill

The following is an itemized list of the AT&T services you ordered. Please confirm that this list is accurate, and call us immediately if there are any discrepancies.

Please note that your actual monthly service charges may vary from the prices listed below if waivers or discounts are in effect. Check your next billing statement for verification.

Services	Monthly Rate		
Residence Usage Serv	\$0.00	Three Way Calling	\$0.00
Call Waiting	\$0.00	Busy Line Transfer	\$0.00
Alternate Answering	\$0.00	LINE-BACKER	\$0.00
Personal Choice Plus	\$0.00	Unlimited Nationwide Calling	\$0.00
Unlimited Nationwide Calling	\$0.00	Message Waiting Notifier	\$0.00
Line Charge	\$0.00	Caller ID	\$0.00
Call Waiting ID	\$0.00	Calling Name Display	\$0.00
ALL DISTANCE service	\$49.95-	Personal Choice Plus	\$34.95
Star Code Access	\$0.00	Voice Mail Plus	\$0.00
Local Saver Pack Unlimitd Plan	\$0.00		

Total New Monthly Charges For These Services Excluding Taxes: \$15.00-

Total New Monthly Charge Excluding Taxes: \$40.81

Non-recurring Charges For New Services: \$1.95

Taxes and surcharges apply.

Under certain field conditions, not all services may be available in all areas.

Your account is on a Toll and Long Distance Availability Plan with a limit of \$200.00. Once your toll and long distance charges are over \$160.00, we will attempt to reach you via an automated call advising you that you are near the limit. If you exceed your toll and long distance availability limit, you will not be able to make toll and long distance calls until you make a payment. This payment must be enough to reduce your toll and long distance charges to \$150.00. However, if Toll Restriction has also been placed on your account, your ability to incur toll will be governed by Toll Restriction rules instead of the Toll and Long Distance Availability Plan. For questions regarding this plan, please call 1-800-447-2055.

NOTICE: The federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided the applicant has the capacity to enter into a binding contract); because all or a part of the applicant's income derives from any public assistance program; or because the applicant in good faith exercised any right under the Consumer Credit Protection Act. The federal agency that administers compliance with this law concerning this creditor is the Federal Trade Commission, Equal Credit Opportunity, Washington, D.C. 20580.

I order complete charge
for \$30.00.



at&t

Your World. Delivered.

Thanks for choosing AT&T

December 29, 2006

Margaret Daniel
8812 S Burley Ave. Apt. E
Chicago, IL 60617-3425

ORDER CONFIRMATION: C022518735
BILLING TELEPHONE #: (773) 374-7946



Dear Margaret Daniel:

Thanks for choosing the new AT&T – the culmination of AT&T's passion to invent and SBC's drive to deliver.

Your order confirmation is provided on the back of this letter. Please take a moment to verify this information.

With AT&T, you're backed by the nation's largest telecommunications company that will set the standard for a new era of integrated communications and entertainment services. If you have questions about your order or want to find out more about other AT&T products and services, visit us on the Web at att.com or call 1-800-ATT-2020.

Sincerely,

AT&T Consumer Marketing

*AT&T local service provided by AT&T Illinois.

Note: If you ordered Voice Mail, you will receive that information separately.

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Get the most from your AT&T services

Check out our new interactive product tours at www.sbc.com/tours and get the most from your new AT&T services.

* INFORMATION ONLY *
This is not a bill

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Speed Calling	\$0.00	Call Forwarding	\$0.00
Call Waiting	\$0.00	Busy Line Transfer	\$0.00
Alternate Answering	\$0.00	LINE-BACKER	\$0.00
Combined Communications Svcs	\$50.00	Unlimited Nationwide II	\$0.00
Unlimited Nationwide II	\$0.00	Message Waiting Notifier	\$0.00
Line Charge	\$0.00	Caller ID	\$0.00
Automatic Callback	\$0.00	Repeat Dialing	\$0.00
Call Screening	\$0.00	Call Waiting ID	\$0.00
Calling Name Display	\$0.00	ALL DISTANCE-	\$0.00
Personal Choice Plus	\$34.95-	Star Code Access	\$0.00
Voice Mail Plus	\$0.00	Local Saver Pack Unlimited Plan	\$0.00

Total New Monthly Charges For These Services Excluding Taxes: \$15.05

Total New Monthly Charge Excluding Taxes: \$55.86

Taxes and surcharges apply.

Under certain field conditions, not all services may be available in all areas.

Your account is on a Toll and Long Distance Availability Plan with a limit of \$200.00. Once your toll and long distance charges are over \$160.00, we will attempt to reach you via an automated call advising you that you are near the limit. If you exceed your toll and long distance availability limit, you will not be able to make toll and long distance calls until you make a payment. This payment must be enough to reduce your toll and long distance charges to \$150.00. However, if Toll Restriction has also been placed on your account, your ability to incur toll will be governed by Toll Restriction rules instead of the Toll and Long Distance Availability Plan. For questions regarding this plan, please call 1-800-447-2055.

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